

# Deploy, Manage and Secure Your Devices With Chrome Enterprise Upgrade

Chrome Enterprise Upgrade unlocks the built-in business capabilities of ChromeOS.



24/7 support from Google is included in the cost of Chrome Enterprise Upgrade.



## Drop ship devices

Drop ship devices directly to employees ready to be signed in with zero-touch enrollment.



## Advanced security

Remotely wipe or disable devices, force re-enrollment and enable sign-in restrictions to ensure data stays in the right hands.



## Manage updates at your own pace

Choose to roll out feature updates gradually or automatically with the added option for long-term support channel.



## Reporting and insights

Pull insightful reports including 7-day active metrics, OS versions and crash reports.



## Granular controls

Enable single sign-on, identity-free login and configure printer and Wi-Fi settings.



## Scalable, cloud-based management

Manage devices remotely in the Google Admin console, use third-party UEM solutions or the Chrome Policy API.

“

We can centrally manage Chromebooks in all of our customer offices using Chrome Enterprise Upgrade. Everyone can be on the same version of our application at the same time. There's just a single button to deploy versions to test environments as well as production.”

David Murray,  
Chief Technology Officer, Doctor.com



# Device Management Solution Built to Support Multiple End States

## Multiple identity options for different use cases

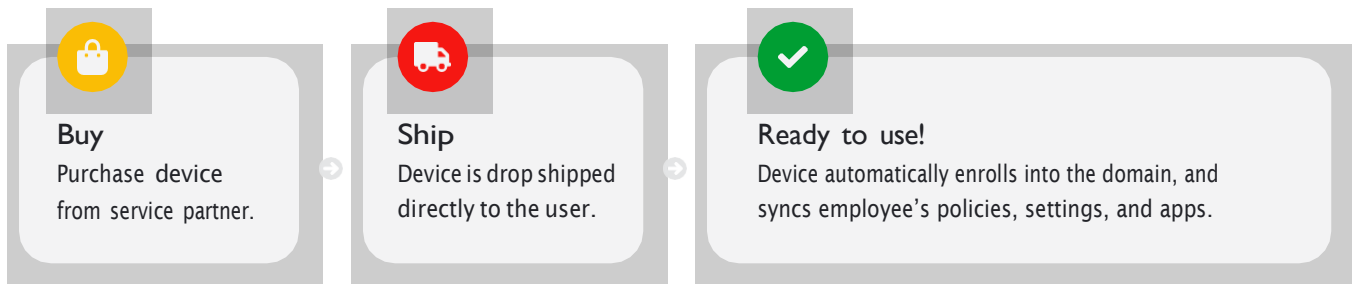
- User-free sessions with managed guest sessions that enable data to be erased after reboot.
- Logged-in users for saving apps, settings, and files.

	Cloud Worker	Virtualization	Digital Signage	Customer self-service
User-free		✓	✓	✓
Logged-in users	✓	✓		

## Chrome Enterprise Upgrade Capabilities

### Drop ship devices

Drop ship devices directly to employees ready to be signed in with zero-touch enrollment. It's a simple 3-step process:



### Advanced security

- [Preventing data theft](#)  
Stop data theft by remotely disabling devices that have been lost or stolen.
- [Persistent enrollment](#)  
Ensure devices are enrolled in management, even if the device is factory reset.
- [Application verified access](#)  
Allow third-party applications to understand the managed state of a device as a requirement to provide a service.
- [Login controls](#)  
Block employees from logging into managed Chrome OS devices with unauthorized accounts.
- [Ephemeral mode](#)  
Guarantee user data is wiped from the device upon session log out.

### Granular device controls

- [Enable and disable device policies](#)  
Enable and disable device policies, or keep the policies set to preset defaults with confidence.
- [Configure local and network printers](#)  
Configure user and printer settings, including adding and removing printers for all users or specific groups.
- [Set up networks and proxies](#)  
Set up Wi-Fi and VPN networks, ethernet, and network certificates for managed devices enrolled in your organization.
- [Manage client certificates](#)  
Manage and provision user and device certificates for authentication of internal web resources.
- [Control OS and feature updates](#)  
Choose to roll out updates gradually or automatically with the added option for the long-term support (LTS) channel.



## Reporting and insights

### [Device reporting and insights](#)

Analyze reports of your Chrome OS devices to gather valuable fleet and usage information. Report types include:

- 7-day active metrics: Shows the unique Chrome OS devices your user has signed into within the past week.
- Boot mode: Shows boot mode for your devices.
- Devices count by version: Shows the number of devices running a version of Chrome OS.
- Device release channel: Shows release channel of your current devices.
- OS version policy compliance: Shows whether the device OS version is in compliance with the OS specified by your organization's policy.
- Auto expiration (AUE) report: Shows the number of devices expiring in each month of the selected time frame.

### [Export your report data](#)

Export your report data to a Google Sheet or download it as a CSV file.



## Scalable, cloud-based management

### [Google Admin console](#)

Use the Google Admin console to set over 500+ policies, including accessibility controls, network file shares, print controls, auto-update settings, guest sessions, and more.

### [Native Azure AD integration](#)

Provide end users with a familiar login experience that integrates directly with existing Active Directory infrastructure.<sup>1</sup>

### [Advanced SAML SSO](#)

Enable end users to seamlessly log into their device and applications with SAML SSO integration.

### [Third-party UEM](#)

Set policies and remotely orchestrate your devices with industry-leading UEM providers.<sup>2</sup>

### [Chrome Policy API](#)

Manage Chrome policies at scale with custom scripts using the Chrome Policy API.

### [Chrome Management Telemetry API](#)

Monitor the operation and health of Chrome OS devices using the Chrome Management Telemetry API.

## Contact Us for More Information on Chrome Enterprise Upgrade



[Learn More](#)

